



Community Family Pass – Terms & Conditions

Applicable to Residents of Tidworth and Perham Down Only

1. Eligibility

- This Family Pass is solely for residents of Tidworth and Perham Down.
- Proof of residency (e.g., utility bill, council tax statement, or valid photo ID with address) must be presented at the time of purchase.
- A Family Pass can be purchased from the Tidworth Town Council office during opening hours: Mon- Fri 9am-3pm (excluding bank holidays). Address: Civic Centre, Wylde Road, Tidworth SP9 7QQ

2. Pass Validity

- Purchaser MUST check opening days and times directly with the venue before purchase. Tidworth Town Council are not liable for any pass purchased on days that the venue is closed. Upon the purchase of a pass the family confirms they have checked with the venue beforehand that the venue is open
- The pass is valid only on the date stamped on the pass.
- Passes are non-refundable and non-transferable: No date changes are permitted once the pass has been issued
- Lost tickets will not be replaced

3. Pass Inclusions

- The Community Family Pass for 4 Kingdoms Adventure Park, National Trust, The Army Flying Museum and Cholderton Rare Breeds Farm admits 2 adults and up to 3 children.
- The Community Family Pass for Bowood House & Gardens admits 2 adults and 2 children.
- The Community Family Pass for Clown About, Salisbury admits **up to 3 children provided they are from the same household** (6months -12yrs) into the soft play area. Other on-site facilities such as bowling & laser tag are not included in the purchase and own food and drinks cannot be taken into the building.
- Additional guests (beyond the included individuals) will incur extra charges payable directly to the vendor.
- Other on-site facilities at The Army Flying Museum such as the Apache Café are not included in the purchase and own food and drinks cannot be taken into the building.
- **Nation Trust Passes CANNOT be used on a Bank Holiday or Bank Holiday Weekend**
- Car Parking is not included in The National Trust pass

4. General Conditions

- The pass must be retained and presented on request at the venue.
- Entry may be denied if any of the above conditions are not met.
- The organisers and vendors reserve the right to amend terms or refuse entry where necessary.

'FAIR USE POLICY

1. Each household in Tidworth and Perham Down may use one ticket for each venue in any 3-month period.
2. Tickets will be issued one at a time on a 'first come, first served basis' and applications may not be made for further dates and/or venues until 7 days have expired from the date of the initial ticket, save where clause 3 below applies and a ticket remains unallocated 1 working day before the event.
3. In the event that a ticket remains unallocated 1 working day before the required date and venue, it may be released to a resident household upon request in any event.'